

PRIVACY POLICY

At SEVEN TECH INNOVATIONS TECHNOLOGY LLC SPC, we respect your privacy and are committed to protecting your personal information.

1. Information We Collect

We may collect:

- Personal details (name, phone number, email, address)
- Business information for invoicing or service purposes
- CCTV footage or site photos (for installation records only)
- Website usage data (via cookies or analytics tools)

2. How We Use Your Information

We use the collected data to:

- Provide quotations and services
- Communicate with you about projects and support
- Improve our website and customer experience
- Comply with UAE legal and regulatory requirements

3. Data Sharing

We do not sell or rent your information. Data may be shared only with:

- Service partners involved in installations
- Legal authorities when required by UAE law

4. Data Security

We use secure systems and restricted access to protect your data. However, we cannot guarantee complete security against cyber threats.

5. Your Rights

You have the right to request:

- Access to your personal data
- Correction of inaccurate details
- Deletion of data (where legally permitted)

TERMS AND CONDITIONS

Welcome to SEVEN TECH INNOVATIONS TECHNOLOGY LLC SPC. These Terms and Conditions govern your use of our website www.seventech.ae and any services provided by us, including CCTV installation, maintenance, and related security solutions across the UAE.

1. Acceptance of Terms

By accessing or using our website or services, you agree to comply with and be bound by these Terms and Conditions. If you do not agree, please do not use our services.

2. Services

We provide CCTV installation, maintenance, and related security system services. All quotations, project timelines, and service details are provided in writing and agreed upon before work begins.

3. Quotations & Payments

- All quotations are valid for [30] days from the date of issue.
- A [50%] advance payment is required before installation begins unless otherwise agreed.
- Full payment must be made upon completion of the project.
- We reserve the right to withhold system access until full payment is received.

4. Warranty

- CCTV equipment provided by us carries a manufacturer's warranty (typically [1 year]).
- Our installation workmanship is covered under a [6-month] service warranty from the installation date.
- Warranty does not cover damage caused by misuse, electrical surges, or unauthorized modifications.

5. Site Access

Clients must ensure safe and timely access to the installation site. Delays due to restricted access or unsafe conditions may result in additional charges.

6. Liability

While we take utmost care during installation, we are not liable for:

- Any indirect, incidental, or consequential damages.
- System downtime caused by internet outages, power failure, or third-party interference.

7. Use of CCTV Systems

Clients are responsible for complying with UAE privacy and data protection laws when using surveillance systems. Cameras should not be installed in private areas (e.g., restrooms, changing rooms, etc.).

8. Cancellation & Refunds

Cancellations made before installation will incur a [10%] administrative fee. Once installation begins, payments are non-refundable.

9. Intellectual Property

All website content, including text, images, and designs, is owned by SEVEN TECH INNOVATIONS TECHNOLOGY LLC SPC. Unauthorized use is prohibited.

10. Governing Law

These Terms are governed by the laws of the United Arab Emirates. Any disputes will be handled in the competent courts of Al Ain.